



# SYSTEM REQUIREMENTS

The system requirements for using **DEVELOP TT** are outlined below. Please contact our Service Helpdesk team at [support@developtt.gov.tt](mailto:support@developtt.gov.tt) if you need further technical assistance.

## 1. SCREEN RESOLUTION

DevelopTT is a responsive website and is therefore independent of screen resolution. However, it is recommended that the web pages be viewed at 100% resolution.

## 2. INTERNET BANDWIDTH REQUIREMENTS

The recommended minimum Internet connection speed for DevelopTT is 10 Mbps. There may be a delay in response time if your Internet speed is less than 10 Mbps.

## 3. BROWSER REQUIREMENTS

DevelopTT is supported by the following browsers:

- Microsoft Edge
- Chrome (oldest supported version is 23)
- Firefox (oldest supported version is 21)
- Opera (oldest supported version is 15)
- Safaris (oldest supported version is 6)

***It is recommended that the latest versions of these browsers be used.***

## 4. BROWSER PLUGINS

The following browser plugins are required:

### I. Adobe Reader:

DevelopTT requires Adobe Reader version 7 or above, for viewing PDF files.

Visit this link <http://www.adobe.com/products/reader.html> to download Adobe Reader

### II. Adobe Flash Player:

Adobe Flash Player version 9 or above, is required to render images on the home page of ACPS. Visit this link <http://get.adobe.com/flashplayer/> to download Adobe Flash Player

### III. Full Page Screen Capture/ Screenshot:

Full Page Screen capture (A Google Chrome Plugin) is required if a screenshot needs to be taken of the whole page.

Alternatively, you can visit the following link for screen capture/screenshot tools that can be used <https://web-capture.net/> or <https://screen-shot.guru/>

***Please visit either website for further instructions on taking a full screen capture without the use of a browser extension.***

## 5. JAVASCRIPT

Javascript must be enabled on your browser for DevelopTT to function correctly. Please refer to your browser manual for instructions on enabling Javascript in your browser.

## 6. PCP INSTALLATION FOR SECURE PRINTS

Print Control Proxy (PCP) is a desktop application that needs to be installed for secure printing of permit documents. The updated version (v1.5.1.7) is available for download on the DevelopTT website.

## 7. HARDWARE REQUIREMENTS

In addition to the above-mentioned requirements, a scanner is needed if you intend to scan and attach documents when submitting an application via DevelopTT. Some of the e-Services offered, require the documents to be scanned and uploaded in the specified format (for example: .jpeg or .gif or .pdf.). The maximum file size allowed for attachments is 30MB, unless otherwise stated.